

## Tech Tips

- Secure and encrypt your devices before connecting to the network
- Use Wi-Fi network: **phswifi3**
- Access network & apps remotely (VPN, Workspace (Citrix), SSH)  
[rc.partners.org/remoteaccess](http://rc.partners.org/remoteaccess)
- Microsoft Office is provided at no charge  
[office365.partners.org](http://office365.partners.org)
- Password Self Service  
[myprofile.partners.org](http://myprofile.partners.org)

## Secure Collaboration Tools

Do you need to share Confidential, PHI, or any other non-public data?

Secure File Transfer <a href="http://transfer.partners.org">transfer.partners.org</a>	✓	
Google Drive		✗
Send Secure	✓	
Gmail/Yahoo/Hotmail/etc.		✗
Dropbox Business	✓	
Syncplicity	✓	

## Hosted Services

Hosted solutions are provided for those looking to run applications as well as set up

- **Databases**
- **Servers**
- **Websites**

We provide a flexible, secure cloud computing infrastructure, the Discovery Informatics Platform for Research (DIPR).

**Where is your data?** We offer cost-effective, network storage options for large-scale research data needs.

## Consumer Technology Management

PC, Mac and Mobile teams that unify and operationalize the endpoint computing strategy.

- Get Mac resources from Self Service, the **PEAS** (Partners Enterprise Apple Support) app store.
- Access internal resources from your smartphone or tablet through **MobileIron**.
- Get started with **Windows 10**.  
[windows10.partners.org](http://windows10.partners.org)
- ② Enroll your Mac or mobile device at:  
[enroll.partners.org](http://enroll.partners.org)  
[rc.partners.org/ctm](http://rc.partners.org/ctm)

## Desktop Backup

Use your 'h' drive and network storage whenever possible. If work-related data is saved directly to your laptop or desktop, backup your data.

Backups are primarily used for operational recoveries, to quickly recover an overwritten file or corrupted database.

We offer a Desktop Backup service with a monthly fee per computer.

② [rc.partners.org/it-services/storage-backup](http://rc.partners.org/it-services/storage-backup)

### RFA

- Interactive storage
- **>1 permission level**
- Designed for flexible, frequent access

### MAD3

- Massive array of disks
- **1 permission level**
- Designed for long-term archival, limited access

### Cloud Bucket

- Ideal for web applications requiring object-storage or for archiving files which are infrequently modified
- Petabyte-scale with multi-site replication capabilities
- Accessible via Amazon S3 and OpenStack Swift compatible tools and API.

② Sign up for hosted services:  
[rcservices.partners.org](http://rcservices.partners.org)



## Connect with ERIS

[rc.partners.org/eris](http://rc.partners.org/eris)  
[rcc@partners.org](mailto:rcc@partners.org)  
[@phseris](https://twitter.com/phseris)

## Knowledge & Support

[rc.partners.org/kb](http://rc.partners.org/kb)  
[www.partners.org/ISServiceDesk](http://www.partners.org/ISServiceDesk)



## ERIS Email Lists

Sign-up for service-related alerts:  
[rc.partners.org/connect](http://rc.partners.org/connect)

## Applications

### Supported Applications

**REDCap** | A free, web-based tool to develop databases & surveys.

[rc.partners.org/REDCap](https://rc.partners.org/REDCap)

**LabArchives** | A free web-based application for sharing laboratory data.

[rc.partners.org/LabArchives](https://rc.partners.org/LabArchives)

**Freezerworks** | A secure, electronic sample tracking and freezer management system for labs and biorepositories.

[rc.partners.org/Freezerworks](https://rc.partners.org/Freezerworks)

**GitLab** | A web-based Git repository manager with wiki and issue tracking features.

[rc.partners.org/GitLab](https://rc.partners.org/GitLab)

ERIS strives to find solutions. We identify and evaluate applications for large-scale implementation at low or no cost for researchers: [rc.partners.org/apps](https://rc.partners.org/apps)

③ Contact support:

[edcsupport@partners.org](mailto:edcsupport@partners.org)

[rc.partners.org/collect-data](https://rc.partners.org/collect-data)

## Scientific Computing

### Computational Resources

Data processing and analysis enabling bioinformatics, medical imaging, statistics, machine learning and more.

- Windows Analysis Servers
- ERISOne Linux Cluster
- IDEA Data Analytics Platform

### Popular tools

- Rstudio Server
- Jupyter
- R-Shiny Server

### Service Model

- Shared service: **free**
- Priority model: Adopt-A-Node

### High Speed Storage

- Home Directory storage: **free**
- Large-scale storage: available for a monthly fee based on utilization

③ Sign up for an account:

[rc.partners.org/eris\\_cluster](https://rc.partners.org/eris_cluster)

[rc.partners.org/SciC](https://rc.partners.org/SciC)

## Research Computing Core

### Service Categories

- Website and Web App Development
- Research Software Engineering
- Survey Design/EDC Programming
- Systems Integration/Administration
- Application and QA Testing
- Software Subscriptions

<b>EndNote</b>	Citation management
<b>Freezerworks</b>	Freezer inventory system
<b>GraphPad Prism</b>	Scientific graphing/stats
<b>MATLAB</b>	Numerical computing/stats
<b>Safari Books Online</b>	Online library database
<b>SAS</b>	Data analysis & stats package
<b>SPSS</b>	Data analysis & stats package
<b>Stata</b>	Data analysis & stats package

We provide consulting and technology service at competitive hourly rates and collaborate with researchers to find solutions.

③ Contact ERIS to request services:

[rcc@partners.org](mailto:rcc@partners.org)

[rc.partners.org/core](https://rc.partners.org/core)



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[@phseris](https://twitter.com/phseris)

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