



**DELL**Technologies

# Dependable. Versatile. Ultracompact.

## Dell Pro Micro

QCM1255

Featuring AI PC options, powered by  
AMD Ryzen™ 8000 Series Desktop processors



# Big power. Small footprint.

Introducing the latest PCs from the world's leading commercial AI PC brand<sup>1</sup>

Maximize business productivity in the smallest of spaces with the Dell Pro Micro, powered by AMD Ryzen™ 8000 Series Desktop processors.

Accelerate AI-enhanced productivity with AMD Ryzen™ PRO 7 8700GE and 5 8600GE processors, featuring a dedicated neural processing unit (NPU). Additional configuration options include AMD Ryzen™ PRO 5 8500GE and 3 8300GE, or AMD Ryzen™ 5 8500GE and 3 8300GE processors for everyday business operations.

Designed to simplify IT management, this professional-grade ultracompact PC offers a single unified BIOS across all Dell Pro Micro, Slim, and Tower PCs<sup>2</sup>. Upgrade to AMD PRO Technologies for world-class security and manageability features, ensuring robust protection and efficient deployment.

Built for durability, this PC stands up to rigorous military-grade testing<sup>3</sup>, delivering reliable performance you can count on.



### Introducing AI PCs from the World's leading commercial AI PC brand<sup>1</sup>

Unlock new levels of performance with AI PC options, powered by AMD Ryzen™ PRO 7 8700GE and 5 8600GE processors.

Equipped with a dedicated neural processor unit (NPU) and delivering up to 16 TOPS, this system is designed to tackle AI workloads, helping businesses stay ahead of the game.

For everyday performance, standard configurations are also available with AMD Ryzen™ PRO 5 8500GE and 3 8300GE / AMD Ryzen™ 5 8500GE and 3 8300GE processors.

### Intentional material choices

- 50% recycled steel in the chassis<sup>3</sup>
- Up to 59% recycled plastic<sup>4</sup>
- 13% recycled ocean-bound plastic in the fan-housing<sup>4</sup>
- Up to 100% recycled or renewable packaging<sup>5</sup> and multipack options for reduced packaging waste and lowering emissions<sup>6</sup>

### Meets the latest environmental standards

Certified ENERGY STAR®, and EPEAT Gold registered with Climate+ designation<sup>7</sup>.

### APEX and services

Experience the world's first and most comprehensive as-a-service portfolio with Dell APEX<sup>8</sup>.

### Trusted reliability

Dell Pro desktops are built for reliability and durability, with less than 1% requiring service in their first year<sup>9</sup>.

### Sleek, purposeful design

Re-engineered with an enhanced thermal design and additional chassis venting, for cooler and quieter operation.

### Fuel productivity with a complete Dell ecosystem

Designed and tested with Dell Accessories, Mounts and Stands, and Monitors from the world's #1 monitor company<sup>2</sup>.

### High-speed productivity

Dual M.2 Gen 4 SSD and up to 64GB DDR5 RAM with 4800 MT/s speeds.

Comprehensive connectivity including USB-C, USB-A, DP and HDMI ports. Optional DP and HDMI ports support up to 5K resolution for stunning visual quality.

Integrated graphics support up to 4 displays in a multi-monitor setup<sup>11</sup>.

### Simplify IT

Dell offers highly secure and manageable commercial PCs, along with modern lifecycle services and solutions to make IT management a breeze.

Streamline PC fleet management with one unified BIOS across Dell Pro Micro, Slim and Tower PCs<sup>10</sup>.

Two year PC refresh lifecycle for managed transitions help reduce maintenance and support costs.

Manage your PCs over the cloud, in conjunction with Microsoft Intune, via the Dell Management Portal.



# Stay ahead with the power of AI

Dell Pro Micro delivers power-efficient performance for demanding workloads with AI PC options, powered by AMD Ryzen™ PRO 7 8700GE and 5 8600GE processors.

Featuring a three-tier multi-processing architecture combining CPU, GPU and dedicated NPU, AI-driven apps run faster and smoother across any project.

Low power

## NPU

Ideal for running AI features like Microsoft Studio Effects during video calls.

High throughput

## GPU

Ideal for AI-accelerated digital content creation.

Fast response

## CPU

Ideal for real time multi-tasking and AI workload such as noise cancellation and instant transcription.



### Work smarter

Boost productivity with an integrated AI engine designed for smarter, faster workflows. By offloading AI tasks to a dedicated neural processing unit (NPU), these processors relieve your CPU and GPU, enhancing both performance and energy efficiency. Enjoy AI-powered collaboration and intelligent task management for optimized business operations.

AMD Ryzen™ AI delivers seamless, sustained AI performance to keep you ahead and AMD PRO Technologies offer world-class security and manageability features, for robust protection and efficient deployment.



### Bring AI to your PC

For companies looking to accelerate deployment of AI applications across their workforce, Dell delivers the industry's most comprehensive AI toolkit leveraging NPU technology¹. Dell Pro AI Studio brings AI directly to your device, perfect for keeping things running smoothly without the hefty price tag.



# Sustainable innovation



## Built with recycled materials

Designed with the environment in mind, Dell Pro Micro PCs incorporate up to 50% post-industrial recycled steel in its chassis<sup>1</sup>.

These desktops also feature up to 59% recycled plastic including post-consumer recycled plastic and closed loop ITE derived plastic<sup>2</sup>. Plus, the fan-housing in these desktops are built with 13% recycled ocean-bound plastic<sup>2</sup>.



## Built to last

Built with high-quality components, Dell Pro desktops drive top performance and value throughout its lifecycle. Dell makes it simple to access and replace parts to get the most life out of our products.

[Parts & upgrades](#) >



## More purposeful packaging

This PC ships in packaging made with up to 100% recycled or renewable content<sup>3</sup>. Multipack options are available for easier unboxing and reduces transportation and packaging waste<sup>4</sup>.



## Seamlessly modernize your tech

We can help you refresh to the latest technology while responsibly retiring your devices, regardless of brand, while addressing your sustainability goals.

[Asset Recovery Services](#) >

## Meets the latest environmental standards

These products are certified ENERGY STAR® and EPEAT Gold registered with Climate+ designation<sup>5</sup>.



# Elevate your PC experience



## Purpose-built, integrative design

Fuel productivity and collaboration with a complete Dell ecosystem that is engineered and tested for a seamless experience with your Dell Pro Micro.

- A Dell Pro 24 Plus USB-C Hub Monitor – P2425HE
- B Dell Webcam – WB3023
- C Dell Pro Wireless Headset – WL3024
- D Dell Pro Micro All-in-One Stand – MFS22
- E Dell Pro Keyboard and Mouse – KM5221W

## Fits into any workspace

Keep your workspace clutter free with a range of optional mounts and stands. You can set up a complete all-in-one system by attaching a Dell USB-C Hub monitor to the Dell Pro Micro All-in-One stand.

With the optional Type-C module on the Dell Pro Micro, you can power your PC (up to 100W) using just a single USB-C cable connected to a compatible Dell USB-C Hub monitor.



## More advanced drop-in-box options

Ensure same time delivery and easy setup with Dell drop-in-box wireless keyboards and combos. Dell wireless keyboards offer up to 36 months of battery life for long-term performance<sup>1</sup>.

Select models include a Copilot key for instant AI access and silent keys for quiet, focused typing in open office environments.



Dell Pro Plus Keyboard and Mouse - KM7321W

# Simplify IT

Our most secure commercial AI PCs<sup>1</sup> and manageability offerings make IT management a breeze

## Security

### Improve fleet-wide security with multiple layers of defense

Reduce the attack surface and enhance long-term cyber resilience with [Dell Trusted Workspace](#) >



Be secure from first boot with rigorous supply chain controls.



Maintain device integrity with deep, BIOS-level visibility.



Protect end-user identity from malware that looks to steal credentials.



Enrich OS-level data with PC telemetry to speed detection, response and remediation.



Layer on advanced threat protection from our ecosystem of best-of-breed software partners.



**Shrink the IT-security gap with integrated hardware and software defenses.**

[Hardware-Assisted Security](#) >

## Manageability

### Manage your fleet of PCs – reliably and easily

Help secure and optimize your endpoints and deliver end-user productivity with [Dell Manageability Solutions](#) >

With [Dell Management Portal](#), you can manage Dell PCs, over the cloud, in conjunction with Microsoft Intune.

[Dell Management Portal](#) >

**Dell Trusted Update Experience** makes it simple to update endpoints with the latest BIOS and driver versions. Dell is the only Top-5 PC vendor that:



#### **Publishes<sup>2</sup> a device drivers and downloads release schedule:**

IT Admins can deploy fleet-wide device updates on a predictable timeline. [Learn More](#) >



#### **Dell has the industry's first**

Partner Portal accessible in Microsoft Intune, with fleet-wide BIOS password access capability and Enterprise application access and publication capabilities

# Simplify PC refresh with Dell Services

Enabling every step of the PC lifecycle

## Dell Technologies APEX

### 1st

**and most comprehensive<sup>1</sup>**

As-a-service portfolio that spans from multi-cloud to client devices. Experience the flexibility to transform your IT and deploy the latest technologies at predictable costs.

### Dell APEX PC-as-a-Service<sup>2</sup>

Fully customizable monthly subscription that can include PCs, peripherals, software and services with no upfront investment.

[Dell APAX PC-as-a-Service \(PCAAS\)](#) >

## Dell Premier

### 324%

**ROI over 3 years<sup>4</sup>**

Modernize IT purchasing by shopping your catalog in a tailored online solution. Gain control over the entire IT ecosystem to cut costs, standardize ordering, access analytics and more.

[Dell Premier](#) >

## Asset Recovery Services

### 2.8B

**Pounds of electronics recovered through all recovery programs since 2007<sup>3</sup>**

Let Dell help you securely and responsibly retire your old IT equipment - regardless of brand - to allow for a seamless transition from old to new technology, while protecting both your business and the planet.

[Asset Recovery Services](#) >

## ProDeploy Client Suite

PC refresh starts with getting new devices in the hands of your end-users. Dell ProDeploy Suite streamlines operations and increases productivity with configured PCs that are ready to use on day one with dynamic cloud-based provisioning and imaging.

When transitioning from old to new technology, ProDeploy Plus includes the ability to securely erase sensitive end-user data with sophisticated tools to sanitize devices and includes Asset Recovery Services for responsible retirement.

[Dell ProDeploy Client Suite](#) >

## ProSupport Suite for PCs

ProSupport Suite is more than a 24/7 break-fix solution, it's a set of tools that automate and optimize your environment with little to no human intervention or end-user disruption.

Select from a robust library of Dell-authored scripts that correct company-wide issues quickly, minimizing remediation times and maintaining peak system performance. ProSupport Suite provides telemetry-driven data to arm IT with insights and make targeted updates, all controlled from a single dashboard.

[ProSupport Suite for PCs](#) >



**Modern  
Lifecycle  
Solutions**




**Not All Technical Specifications Available Per System Configuration.**

Please search [Dell.com/support](https://Dell.com/support) for product owner's manual or contact your Dell Technologies sales expert.

FEATURE	TECHNICAL SPECIFICATION
MODEL NUMBER	Dell Pro Micro
MODEL IDENTIFIER	QCM1255
CHASSIS COLOR	Dell Standard Black
PROCESSOR OPTIONS <sup>1</sup>	AMD Ryzen™ 7 PRO 8700GE (16 TOPS NPU, 8 cores, up to 5.1 GHz) AMD Ryzen™ 5 PRO 8600GE (16 TOPS NPU, 6 cores, up to 5.0 GHz) AMD Ryzen™ 5 PRO 8500GE (6 cores, up to 5.0 GHz) AMD Ryzen™ 3 PRO 8300GE (4 cores, up to 4.9 GHz) AMD Ryzen™ 5 8500GE (6 cores, up to 5.0 GHz) AMD Ryzen™ 3 8300GE (4 cores, up to 4.9 GHz)
CHIPSET	AMD Pro 665
OPERATING SYSTEM OPTIONS <sup>1</sup>	Windows 11 Home Windows 11 Pro Windows 11 Pro National Education Ubuntu® Linux® 24.04 LTS, 64-bit
GRAPHICS	<b>Integrated Graphics</b> AMD Radeon™ 780M Graphics for computers shipped with AMD Ryzen™ 7 PRO processor AMD Radeon™ 760M Graphics for computers shipped with AMD Ryzen™ 5 PRO 8600GE processor AMD Radeon™ 740M Graphics for computers shipped with AMD Ryzen™ 5 PRO 8500GE, Ryzen™ 5 8500GE, Ryzen™ 3 PRO 8300GE and Ryzen™ 3 8300GE processors
MEMORY OPTIONS <sup>1,2,3</sup>	8 GB: 1 x 8 GB, DDR5, 4800 MT/s, single-channel 16 GB: 2 x 8 GB, DDR5, 4800 MT/s, dual-channel 32 GB: 2 x 16 GB, DDR5, 4800 MT/s, dual-channel 64 GB: 2 x 32 GB, DDR5, 4800 MT/s, dual-channelw
STORAGE OPTIONS <sup>1,5</sup>	<b>SSD:</b> 256 GB SSD 512 GB SSD 512 GB SSD, TLC 1 TB SSD 1 TB SSD, TLC 512 GB Performance SSD, SED Ready 1 TB Performance SSD, SED Ready
WIRELESS OPTIONS	MediaTek Wi-Fi 7 MT7925, 2x2, 802.11be, MU-MIMO, Bluetooth® 5.4 wireless card MediaTek Wi-Fi 6 MT7920, 2x2, 802.11ax, MU-MIMO, Bluetooth® 5.4 wireless card
AUDIO & SPEAKERS <sup>1</sup>	Realtek Audio Controller ALC3204, Internal speakers
STAND OPTIONS	Dell All-in-One VESA Mount for E-Series Monitors with Base Extender Dell Dual VESA Mount with Adapter Bracket Dell Pro Micro All-in-One Stand Dell Vertical Desktop Stand
POWER	65 W AC adapter, 4.5mm barrel 90 W AC adapter, 4.5mm barrel
PORTS	<b>Front:</b> 1 USB 3.2 Gen 2 (10 Gbps) Type-C® port 1 USB 3.2 Gen 1 (5 Gbps) port 1 headset (headphone and microphone combo) port  <b>Rear:</b> 2 USB 3.2 Gen 1 (5 Gbps) ports 2 USB 2.0 (480 Mbps) ports 1 DisplayPort™ 1.4a (HBR3 support) port 1 HDMI 2.1 port 1 RJ45 (10/100/1000 Mbps) Ethernet port 1 power-adapter port 1 optional module port (HDMI 2.1/DisplayPort™ 1.4a (HBR3 support)/VGA/USB Type-C® with DisplayPort™ Alt Mode and Power Delivery/2 USB 3.2 Gen 2/PS2 and Serial/Serial Module/5G Optical Fiber)
SLOTS	1 M.2 2230 slot for Wi-Fi and Bluetooth combo card 2 M.2 2230/2280 Gen4 slots for solid-state drive
ADD IN CARD OPTIONS	Not Applicable
OPTICAL OPTIONS	Not Applicable
DIMENSIONS	Height: 7.17 in. (182 mm) Width: 1.41 in. (36 mm) Depth: 7.01 in. (178 mm) Weight (minimum): 2.57 lbs (1.17 Kg) Weight (maximum): 3.05 lbs (1.39 Kg)



Leading the industry in sustainable practices to reduce the environmental impact of our products and packaging.

Learn more: <https://www.dell.com/en-us/lp/dt/sustainable-devices>

FEATURE	TECHNICAL SPECIFICATION	DESCRIPTION
<b>MODEL NUMBER<sup>1</sup></b>	Dell Pro Micro	
<b>SUSTAINABLE MATERIALS<sup>1</sup></b>	Post-consumer recycled plastic (PCR) and closed loop ITE derived plastic - chassis: 59%	Post-consumer recycled plastic is plastic waste generated by households, industrial, commercial or institutions repurposed in the desktop design. Closed loop plastic is reclaimed plastic from any disposed IT product repurposed in the desktop design.
	Recycled ocean-bound plastic - fan/fan housing: 13%	Ocean-bound plastic is collected within 50km (30mi) distance of an ocean coastline or major waterway that feeds into the ocean. Using ocean-bound plastic reduces the risk of endangering marine life and ecosystem with plastic waste.
	Recycled ocean-bound plastic - fan/fan housing: 13%	Ocean-bound plastic is collected within 50km (30mi) distance of an ocean coastline or major waterway that feeds into the ocean. Using ocean-bound plastic reduces the risk of endangering marine life and ecosystem with plastic waste.
	Post-industrial recycled steel - chassis: 50%	Incorporating recycled steel helps minimize the usage of virgin material and related mining activities, while re-purposing waste that would have ended up in landfills.
	Recycled or renewable materials - packaging up to 100%	Using recycled or renewable materials lowers waste and helps lower environmental impact. Materials may include recycled content and/or renewable content, in the form of sustainably forested fibers.
<b>ECO-LABELS<sup>1</sup></b>	EPEAT Climate+™: Yes	This is a product level designation for EPEAT-registered products which meet the industry's best climate criteria.
	EPEAT Gold	Meeting globally recognized eco-label certifications for sustainable IT, our customers can trust that Dell products adhere to the highest energy-efficiency specifications and other climate-related standards. Product registry: <a href="https://www.epeat.net">https://www.epeat.net</a>
	TCO Certified: No	TCO Certified is a leading sustainability certification for IT products, with a comprehensive system of up-to-date criteria and independent verification. Product registry: <a href="https://tcocertified.com/product-finder/">https://tcocertified.com/product-finder/</a>
	Energy Star: Yes	Energy Star is a specification recognizing energy-efficient PC's, backed by Environmental Protection Agency (US).
<b>MULTI-PACK SHIPPING<sup>1</sup></b>	Dell Multi-pack: Yes	Dell Multi-pack offers a simpler, more efficient unboxing experience with less packaging waste and better pallet optimization for transportation.
<b>ASSET RECOVERY SERVICES<sup>6</sup></b>	Asset Recovery Services: Yes	Asset Recovery Services helps you resell, recycle or return-to-lease your legacy IT equipment in a secure and sustainable manner, while unlocking value that can be put towards future innovation.
<b>GLOBAL COMPLIANCE</b>	US CEC MEPS compliant configurations available Australia and New Zealand MEPS compliant configurations available CEL, WEEE, Japan Energy Law South Korea E-standby EU RoHS, China RoHS	
<b>REGULATORY<sup>7,10</sup></b>	<a href="#">Product Safety, EMC and Environmental Datasheets</a> <a href="#">Dell Regulatory Compliance Home Page</a> <a href="#">Dell Responsible Business Alliance policy</a>	

**Product Disclaimers:****Page 2 (Big power. Small footprint.)**

1. Based on IDC Worldwide Quarterly Personal Computing Device Tracker, Feb 7, 2025 – Units.
2. Dell Pro Micro, Slim, and Tower PCs with AMD Ryzen® processors.
3. Dell Pro Micro (QCM1255) - Based on third-party testing conducted in Feb, 2025. Passed 13 out of 14 MIL-STD-810H tests. Actual results may vary; testing results do not guarantee performance under test conditions. Dell does not represent that this product meets United States Department of Defense requirements for military use.

**Page 3 (Product Wheel)**

1. Based on IDC Worldwide Quarterly Personal Computing Device Tracker, Feb 7, 2025 – Units.
2. Dell is the world's #1 monitor company. Source: IDC Worldwide Quarterly PC Monitor Tracker, Q4 2024.
3. Based on internal analysis, January 2025. Recycled steel is in the chassis.
4. Based on internal analysis, January 2025. Recycled steel is in the chassis. Percentage is based on system plastic weight. Post-consumer recycled plastic: 45%, Closed-Loop ITE derived plastic: 14%. Recycled ocean-bound plastic applies to the fan-housing.
5. Contains 44.4% recycled content and 57.9% renewable materials. Renewable materials in the form of sustainably forested materials. Percentages may vary slightly by region [and formfactor]. Excludes optional items added to order and included in the box.
6. Based on internal analysis, January 2025.
7. Based on internal analysis, January 2025. EPEAT registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.
8. Based on Dell Analysis, April 2024.
9. Source: Based on Dell Quality Intelligence (QI) too - Dell Internal Analysis, January 2025.
10. Dell Pro Micro, Slim, Tower PCs with AMD Ryzen™ processors.
11. Support for (4) displays is enabled by daisy-chaining via DisplayPort 1.4a. Maximum display resolution and refresh rates are contingent on selected video port specifications and may be limited by each additional display connected by daisy-chain. This is the expected display resolution when connecting 1 or more of your display(s) to: One Native DisplayPort 1.4a – One display: up to 5120 x 3200 @60Hz resolution -or- Two displays via MST/daisy-chain: up to 3840 x 2160 @60Hz resolution -or- Three displays via MST/ daisy-chain: up to 2560 x 1600 @60Hz resolution -or- Four displays via MST/daisy-chain: up to 2560 x 1440 @60Hz resolution. Please visit [Dell.com/Support](http://Dell.com/Support) and search for technical support resources for your Dell Pro Desktops, and Dell Displays and Peripherals (by product model number) for more details on setup and troubleshooting.

**Page 4 (Stay ahead with the power of AI)**

1. Source: Based on Dell internal testing against publicly available comprehensive information, November 2024.

**Page 5 (Sustainable Innovation)**

1. Percentage applies to total steel weight in the chassis. Includes OptiPlex Micro, OptiPlex Micro Plus, OptiPlex Tower, OptiPlex SFF, OptiPlex SFF Plus, Dell Pro Micro, Dell Pro Micro Plus, Dell Pro Tower, Dell Pro Slim and Dell Pro Slim Plus. Based on internal analysis, January 2025.
2. Based on internal analysis, January 2025. Recycled steel is in the chassis. Percentage is based on system plastic weight. Post-consumer recycled plastic: 45%, Closed-Loop ITE derived plastic: 14%. Recycled ocean-bound plastic applies to the fan-housing.
3. Contains 44.4% recycled content and 57.9% renewable materials. Renewable materials in the form of sustainably forested materials. Percentages may vary slightly by region [and formfactor]. Excludes optional items added to order and included in the box.
4. Based on internal analysis, January 2025.
5. Based on internal analysis, January 2025. EPEAT registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.

**Page 6 (Elevate your PC experience)**

1. Based on Dell analysis, January 2025..

**Page 7 (Simplify IT)**

1. Based on Dell internal analysis, March 2025. Applicable to PCs on AMD processors. Not all features available with all PCs. Additional purchase required for some features.
2. Dell publishes a device drivers and downloads release schedule. Source: Based on internal analysis, May 2023. When comparing publicly available device drivers and downloads release schedules published by the Top 5 PC vendors, as of May 2023.

**Page 8 (Simplify PC refresh with Dell Services)**

1. Based on Dell internal analysis, April 2023.
2. Payment solutions provided and serviced by Dell Financial Services L.L.C. or its affiliate or designee ("DFS") for qualified customers. Offers may not be available or may vary in certain countries. Where available offers may be changed without notice and are subject to product availability, applicable law, credit approval, documentation provided by and acceptable to DFS and may be subject to minimum transaction size. Offers not available for personal, family or household use. Dell Technologies and the Dell Technologies logo are trademarks of Dell Inc. Restrictions and additional requirements may apply to transactions with governmental or public entities. At the end of the contract, the customer may renew the contract or return the equipment to DFS.
3. Dell Technologies has recovered 2.8 billion pounds of electronics since 2007. Source: Based on Dell internal analysis of publicly available data, April 2023.
4. Based on a Forrester Total Economic Impact™ Study Commissioned by Dell Technologies and AMD, "The Total Economic Impact™ Of Dell Premier," February 2024. Full study: The Total Economic Impact™ of Dell Premier.

**Technotes:**

1. Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the Owner's Manual published on [www.dell.com/support](http://www.dell.com/support).
2. System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors.
3. GB or Greater System Memory Capability: A 64-bit operating system is required to support 4GB or more of system memory.
4. Storage Option: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
5. TPM is available in selected regions.
6. Please refer to [www.epeat.net](http://www.epeat.net) for specific country registration rating and participation.
7. Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see [www.dell.com/warranty](http://www.dell.com/warranty).
8. Onsite service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty ([www.dell.com/warranty](http://www.dell.com/warranty)) and not resolved remotely, technician and/or part will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply.
9. Dell Services: Availability and terms of Dell Services vary by region. For more information, visit [www.dell.com/servicedescriptions](http://www.dell.com/servicedescriptions).
10. For complete listing of declarations and certifications, refer to the Dell Regulatory and Environmental Datasheet found in the Manuals section of Product Support information [www.dell.com/support/home/19](http://www.dell.com/support/home/19).
11. Supports up to 5 Gbps connectivity via peer-to-peer transmission. Actual speed via network depends on equipment compatibility, requiring both transceiver and switch at the same maximum speed.