

OKTA VERIFY FOR iOS

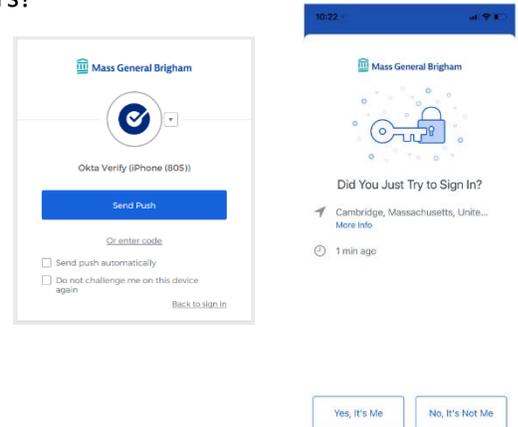
Mass General Brigham uses Okta Verify as a second factor authentication for Electronic Prescribing of Controlled substances as well as Secure Log In to MGB Applications.

OKTA VERIFY

Okta Verify allows you to verify your identity (2nd factor authentication) via an app on your mobile device. It's convenient and doesn't require you to type any code or numbers!

Many applications use this technology when you try to access them when you are not connected to the MGB network. Applications include: Citrix (Workspace), PeopleSoft, VPN, HealthStream, Office365

Although it can be used anytime, it is ideal to use when working in areas with poor cell phone coverage.



BEFORE YOU BEGIN

Download Okta Verify from the Apple App Store or Partners Apps Catalog.



SET UP INSTRUCTIONS

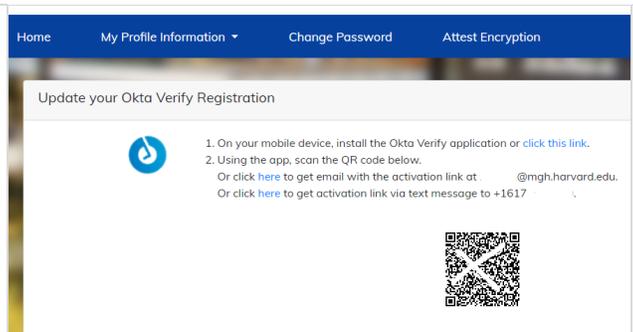
Log in to a workstation and have your mobile device nearby



Step 1: Setup Okta Verify on a laptop or desktop

- Log in to <https://myprofile.partners.org/oktaverify>
- Follow directions on screen and click "Continue"

Note: A QR code displays on screen.



Step 2: Install the App on a Mobile Device

- Find and download the Okta Verify App via the Apple App Store or Partners Applications.
- Open the **Okta Verify** app and select **Allow Notifications**.
- Click **Add Account -> Organization -> Skip**
- Use your mobile device to scan the QR code displayed on your computer screen.
- Once scanned, close the Okta Verify app. Setup is complete.

NEED HELP? Contact the IS Service Desk. View phone numbers or open a ticket at www.partners.org/isservicedesk.

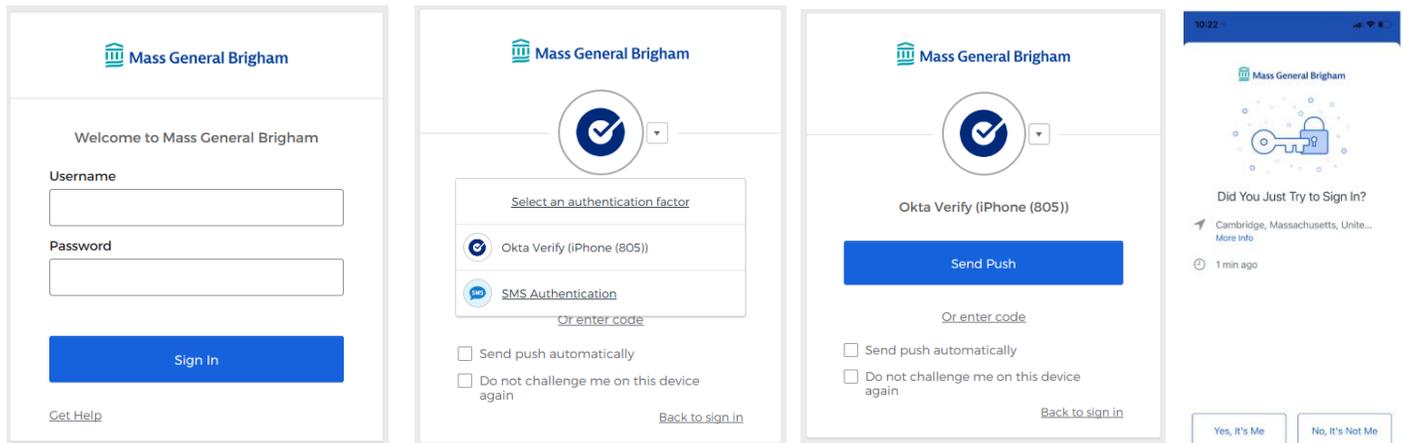
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USING OKTA VERIFY

When you are not connected to the MGB network and log in to an MGB application, use Okta Verify to verify your identity.

1. On your computer, open a web browser and navigate to the application's web address (i.e. peoplesoftportal.partners.org).
2. Open the **Okta Verify app** on your mobile device.
3. At the Secure Log In screen, enter **MGB User Name** and **Password**.
4. Use the drop-down arrow to select **Okta Verify**. Click **Send Push**.
5. Tap **Yes, It's Me** on your Mobile Device.



ABOUT THE SCROLLING CODE

The app always displays a scrolling circle with a verification code that changes. The code can be used for backup if the Approval screen doesn't display on your mobile device.

Before entering the code:

- Make sure the app is open on your device.
- Try clicking Send Push again as the app may have timed out. You have 60 seconds to push approve on your phone before the Approve button resets.



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