

FOUNDED BY BRIGHAM AND WOMEN'S HOSPITAL AND MASSACHUSETTS GENERAL HOSPITAL

UNENROLLING YOUR IOS DEVICE FROM MOBILEIRON

This guide provides instructions for un-enrolling your iPhone or iPad into the Partners Enterprise Mobility Management (EMM) system.

Please make note of the following

- These instructions **only** apply to personally owned iPhones and iPads. Corporate owned devices must be enrolled into MobileIron EMM.
- Un-enrolling your device from EMM will remove all Partners resources from your phone. This includes the removal of Partners Email from your device as well as the removal of the Partners App Store as well as all apps installed via the Partners App Store

Tip! We recommend printing a copy of this guide to have the activation instructions on hand.

REMOVING THE MANAGEMENT FRAMEWORK

Verify that your device is not a Corporate owned device. iPads purchased via corporate funds have a Partners Asset Tag on the back of the device.

1. Open up the Settings app on your device



- 2. Tap General and then scroll down and select Device Management
- 3. Tap on Root MDM Profile and select Remove Management
- 4. Complete the removal process by following the onscreen prompts

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Covice Management Profile		
	Root MDM Profile MobileIron, Inc.	
Signed by	*.mobileiron.com Verified ✓	
Description	The top-level MDM payload containing the MDM profile, the identities and the trust certificates necessary to MDM-manage this device.	
Contains	Mobile Device Management Exchange Account Managed App Managed Book Password Policy 2 Web Clips 3 Device Identity Certificates Certificate	
More Details >		
Accounts		1 >
Apps		1 >
Books		1 >
Restrictio	ons	1 >
Remove Management		